

Quality

Policy Statement 2019

Sedalcol UK Ltd strives to provide its business partners of the food industry, chemical and industrial applications and animal nutrition industry wheat derived products and services complying with the highest standards for quality and reliability.

Our plant operates according to recognized standards for product safety (food and animal feed), occupational health, safety and environmental aspects. Sedalcol UK Ltd has established and applies an Ethical Charter.

Being successful in its mission and continuously improving its performances will enhance the satisfaction of its customers, create value for its partners, motivate its employees and stakeholders; hence ensuring future growth for Sedalcol UK Ltd and its business partners in a sustainable way.

Compliance with its core values is translated in everyday business by applying total quality principles and targeting continuous improvements as follows:

1. Safety

Sedalcol UK Ltd ensures its end products and production processes meet requested regulatory and quality standards as applicable for personal health and safety, food and feed safety.

Sedalcol UK Ltd promotes continual improvement at our suppliers and subcontractors for products and services, in accordance with our internal standards.

2. Customer focus

Sedalcol UK Ltd sets up close relationships with its customers to understand their requirements and expectations, shows high responsiveness and flexibility to enhance the customer satisfaction level.

Sedalcol UK Ltd is recognized as a key player in the global success of its customers, by creating and supporting a partnership approach.

Sedalcol UK Ltd provides timely and effective responses and implementation of corrective and preventive measures in relation to customer concerns.

3. Initiative

Sedalcol UK Ltd provides work conditions where employees can achieve high professionalism and quality, through use and development of their skills and talents and where their role in the value creation for the company is truly recognized to their personal satisfaction.

Sedalcol UK Ltd applies creative solutions throughout the whole business process for meeting the agreed requirements in terms of performance, costs, deadlines and quality.

4. Team Spirit

Sedalcol UK Ltd promotes cooperation between its teams and its partners in order to provide its customers with the best global solutions meeting their expectations in each domain of its business.

Sedalcol UK Ltd ensures that there is a clear understanding of responsibility of every employee toward the quality of its products and services to obtain Production Excellence.