

Quality Policy

The **SEDAMYL Group** undertakes to supply its customers and partners in the food and pharmaceutical sectors, chemical and industrial applications and animal feed industries with products deriving from cereals and services that meet the maximum quality and reliability standards.

Our plants are operated according to the recognized quality standards (ISO 9001), food safety, health and workplace safety standards as well as respect for the environment. Our group has adopted an ethical commitment charter. In addition, we have implemented sustainability goals and strategies along with climate change assessment and mitigation actions which is incorporated in our management system. Sedamyl is committed to producing certified products that meets the Halal requirement of HFA Manual HFP-1005-20/5, HFCE, as well as Kosher requirements.

The success in our mission and the continuous improvement of our performances leads to an increase of our customers' satisfaction, creates value for our partners, motivates our staff and, by doing so, ensures a future growth to our company and its own commercial partners in a sustainable way.

We respect for our basic values by applying total quality principles every day and aiming at constant improvement as follows:

1. Safety

We ensure that our finished goods and production processes comply with the required regulations and quality standards which are applied in staff health and safety as well as in food, pharmaceutical and feed safety. This involves a Risk- Based Thinking model in order to identify threats to our own processes, to plan corrective actions and to highlight and make use of the opportunities for improvement.

2. Customer care

We establish a good business relationship with customers in order to understand their requests and expectations, show the maximum availability and flexibility to ensure them a highlevel of satisfaction. To be recognized as a key element in our customers' global success, it is important to create and sustain a collaborative relationship. We provide prompt and appropriate responses and implement preventive and corrective measures as regards customers' concerns.

3. Initiative

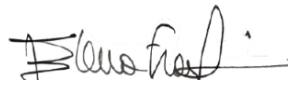
We provide a working atmosphere where staff can reach a high level of professionalism and quality by using and developing their capacities and talents in which their creation of value for the company will result in personal satisfaction.

4. Team spirit

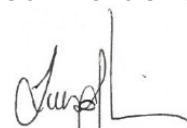
We promote cooperation between our working groups and our partners so as to provide our customers with the best global solutions, meeting their expectations in each field of our business. A clear comprehension of responsibility by the whole staff, concerning the quality of our product sand services, must be ensured in order to reach an excellent production.



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